

Refund Policy

Bishop Cotton Women's Christian College (BCWCC)

Affiliated under Bangalore City University.

Managed by:

The Church of South India Trust Association (CSI TA) Karnataka Central Diocese (KCD)

Introduction

Bishop Cotton Women's Christian College (BCWCC) is committed to providing a seamless and transparent fee payment and refund process for its students. This Refund Policy outlines the terms and conditions governing online fee payments, admission cancellations, and refunds. By using the online payment facility integrated into the college's ERP system, students and applicants agree to abide by the terms set forth in this policy.

Online Fee Payments:

1. Payment Gateway and ERP Integration

The online payment system is facilitated through a secure Payment Gateway integrated with the college's ERP system. This ensures real-time processing of fees and accurate record keeping. Students must ensure that all details entered in the Student Application Forms and payment portals are accurate to avoid discrepancies.

2. Terms of Use

By using the online payment facility, you acknowledge and accept the terms outlined in this policy. If you do not agree with these terms, you are advised to refrain from using the facility. BCWCC reserves the right to modify the terms, fees, or charges at any time. Any changes will be effective immediately upon being published on the college website or online fees portal.

3. Transaction Responsibility

All fees, dues, and applicable charges, including transactional fees, are the responsibility of the payer. BCWCC is not liable for payments that fail to reach the correct account due to incorrect details provided by the payer. Additionally, the college is not responsible for payments declined by the payer's bank or card provider.

Privacy Policy

1. Data Security

All personal and payment details provided by students are used solely for processing payments and maintaining academic records. Data is stored securely and will not be shared with third parties or used for any purpose other than fee processing and institutional requirements.

2. Applicability

This Privacy Policy applies to all fee payments, dues, and related transactions made through the online payment system. Any taxes or charges applicable to online payments via the Payment Gateway will be borne by the payer.

Admission Cancellation and Refund Policy

1. Application Fee

The application fee is non-refundable under any circumstances, including rejection of the application. Applicants are advised to review the eligibility criteria and admission guidelines provided by Bangalore City University before submitting their application and payment.

2. Course/Class/Service Fees

Fees paid for any course, class, or service are nonrefundable. This includes tuition fees, examination fees, and other academic charges. In cases of duplicate or multiple payments for a single service, the excess amount will be automatically adjusted toward the student's fees for the next academic year.

3. No Refund Policy

BCWCC adheres to a strict "No Refund Policy" for all fees once paid. Students are encouraged to verify all details before completing the payment process.

Additional Points for Student Application Forms and Payment Gateway Usage

1. Student Application Forms

Applicants must ensure that all information provided in the Student Application Forms is accurate and complete. Incorrect or incomplete forms may lead to application rejection, and the application fee will not be refunded. The college reserves the right to verify the authenticity of the information provided. Any discrepancy may result in the cancellation of admission.

2. Payment Gateway Integration

The Payment Gateway integrated into the college's ERP system ensures secure and efficient processing of fees. Students are advised to retain payment receipts and transaction IDs for future reference. In case of technical issues during payment, students should contact the college's IT support team immediately for resolution.

Conclusion

BCWCC is dedicated to maintaining transparency and efficiency in its fee payment and refund processes. By using the online payment facility, students and applicants agree to comply with the terms outlined in this policy. For any queries or assistance, please contact the college's administrative office.

Note: This policy is subject to change at the discretion of BCWCC. Students are advised to regularly review the policy on the college website for updates.

Bishop Cotton Women's Christian College (BCWCC)

Affiliated under Bangalore City University.

Managed by:

The Church of South India Trust Association (CSI TA) Karnataka Central Diocese (KCD)